

Reseller APIs

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Contents

Obtaining an Authentication token and API URL	6
To obtain your Authentication Token	6
To obtain your API URL.....	6
APIs.....	7
CreateAccount API.....	7
Service Parameters.....	7
Return Values	8
Sample Code.....	9
CreateAccountWithLanguage API	10
Service Parameters.....	10
Return Values	11
Sample Code.....	12
CreateAccountWithNetworkDrive API	13
Service Parameters.....	13
Return Values	14
Sample Code.....	15
CreateAccountWithComputersLimit API.....	16
Service Parameters.....	16
Return Values	17
Sample Code.....	18
CreatePlan API.....	19
Service Parameters.....	19
Return Values	20
Sample Code.....	21
UpgradeAccount API	22
Service Parameters.....	22
Return Codes and Messages	23

Sample Code.....	24
UpgradeAccountUsingAccountID API.....	25
Service Parameters.....	25
Return Codes and Messages	26
Sample Code.....	27
ChangeAccountExpiryDate API.....	28
Service Parameters.....	28
Return Codes and Messages	28
Sample Code.....	29
ChangeAccountExpiryDateUsingAccountID API.....	30
Service Parameters.....	30
Return Codes and Messages	30
Sample Code.....	31
SuspendAccount API.....	32
Service Parameters.....	32
Return Codes and Messages	32
Sample Code.....	33
SuspendAccountUsingAccountID API.....	34
Service Parameters.....	34
Return Codes and Messages	34
Sample Code.....	35
ActivateAccount API.....	36
Service Parameters.....	36
Return Codes and Messages	36
Sample Code.....	37
ActivateAccountUsingAccountID API	38
Service Parameters.....	38
Return Codes and Messages	38
Sample Code.....	39
ToggleNetworkDrive API	40

Service Parameters.....	40
Return Codes and Messages	40
Sample Code.....	41
DeleteAccount API.....	42
Service Parameters.....	42
Return Codes and Messages	42
Sample Code.....	43
DeleteAccountUsingAccountID API.....	44
Service Parameters.....	44
Return Codes and Messages	44
Sample Code.....	45
GetAccountInfo API.....	46
Service Parameters.....	46
Return Codes and Messages	46
Sample Code.....	47
GetAccountInfoUsingEmailAndPass API.....	48
Service Parameters.....	48
Return Codes and Messages	48
Sample Code.....	49
GetAccountInfoUsingAccountID API	50
Service Parameters.....	50
Return Codes and Messages	50
Sample Code.....	51
GetPlanInfo API	52
Service Parameters.....	52
Return Codes and Messages	52
Sample Code.....	53
GetPlanInfos API.....	54
Service Parameters.....	54
Return Codes and Messages	54

Sample Code	55
ResetPassword API	56
Service Parameters	56
Return Codes and Messages	56
Sample Code	57

Obtaining an Authentication token and API URL

For security purposes, with every API call, you must send your authentication token for proper authorization. Please note that APIs are only available with Full-Branding reseller account.

To obtain your Authentication Token

1. [Sign into your reseller account](#)
2. Go to My Account
3. Under API Authentication Token tab, your token will be displayed
4. Click Generate Token to generate a new Token

To obtain your API URL

1. [Sign into your reseller account](#)
2. Go to My Account
3. Under API Authentication Token tab, your API URL will be displayed
4. Click on it to check the API's functions and code samples

APIs

CreateAccount API

This API will create user accounts under your reseller account.

*Note: If the “Enable network/external drive” feature is enabled for the main reseller account, then by default when creating a new user account using this method, it will enable the use of network drives for that account.

Service Parameters

Authentication token

The reseller’s authentication token to authorize use of the APIs this must be passed as type string

Name

Full name of the user as type string.

Email

Registration email for user as type string

Password (optional)

User’s registration password, as type string, and the password should not be less than 6 characters or more than 32 characters. If you do not set a password, an email will be sent to the customer to set their account password

Plan ID

The plan you wish to assign the user to. You will need to create plans on the reseller system prior using this option and pass the ID number as an integer.

Send Email

By default, this value is set to true, as it will send an email to the user notifying the user that they are signed up to the service and the account credentials. If you wish not to send an email, set this value as Boolean false.

Return Values

The following are the return values of the CreateAccount API

Code	Message	Comments
1000	The Account has been created successfully	Action successful
1001	Missing Main Parameters (name)	The full name is missing
1001	Missing Main Parameters (email)	The email is missing
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1004	Invalid Password, Minimum 6 characters.	Make sure that the password is between 6-32 characters
1005	Used Email, Someone already has that email.	This email is already used by an existing Zoolz user
1006	The specified plan id does not exist.	The plan id is invalid
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account
1006	In order to add a business account, you'll need to purchase business accounts.	You will need to purchase a business account via upgrade in the reseller console to proceed
1006	In order to add a business account with instant storage, you'll need to purchase instant storage.	You will need to purchase a instant storage via upgrade in the reseller console to proceed
1007	Insert User Error DB	Unexpected database error, if this error occurs, try again later
1007	General Error, Unhandled Exception	If you receive this error, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreateAccount xmlns="Zoolz">
      <authToken>string</authToken>
      <name>string</name>
      <email>string</email>
      <password>string</password>
      <planID>int</planID>
      <sendEmail>boolean</sendEmail>
      <Language>int</Language>
    </CreateAccount>
  </soap12:Body>
</soap12:Envelope>

HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreateAccountResponse xmlns="Zoolz">
      <CreateAccountResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </CreateAccountResult>
    </CreateAccountResponse>
  </soap12:Body>
</soap12:Envelope>
```

CreateAccountWithLanguage API

This API will create user accounts under your reseller account.

*Note: If the “Enable network/external drive” feature is enabled for the main reseller account, then by default when creating a new user account using this method, it will enable the use of network drives for that account.

Service Parameters

Authentication token

The reseller’s authentication token to authorize use of the APIs this must be passed as type string

Name

Full name of the user as type string.

Email

Registration email for user as type string

Password (optional)

User’s registration password, as type string, and the password should not be less than 6 characters or more than 32 characters. If you do not set a password, an email will be sent to the customer to set their account password

Plan ID

The plan you wish to assign the user to. You will need to create plans on the reseller system prior using this option and pass the ID number as an integer.

Send Email

By default, this value is set to true, as it will send an email to the user notifying the user that they are signed up to the service and the account credentials. If you wish not to send an email, set this value as Boolean false.

Language

Passed as integer, if this value is not passed, the default language will be set as English. Currently, you can pass the following languages:

Value	Language
1	English
3	French
5	Polish
6	Finnish

Return Values

The following are the return values of the CreateAccountWithLanguage API

Code	Message	Comments
1000	The Account has been created successfully	Action successful
1001	Missing Main Parameters (name)	The full name is missing
1001	Missing Main Parameters (email)	The email is missing
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1004	Invalid Password, Minimum 6 characters.	Make sure that the password is between 6-32 characters
1005	Used Email, Someone already has that email.	This email is already used by an existing Zoolz user
1006	The specified plan id does not exist.	The plan id is invalid
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account
1006	In order to add a business account, you'll need to purchase business accounts.	You will need to purchase a business account via upgrade in the reseller console to proceed
1006	In order to add a business account with instant storage, you'll need to purchase instant storage.	You will need to purchase a instant storage via upgrade in the reseller console to proceed
1007	Insert User Error DB	Unexpected database error, if this error occurs, try again later
1007	General Error, Unhandled Exception	If you receive this error, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">

  <CreateAccountWithLanguage xmlns="Zoolz">
    <authToken>string</authToken>
    <name>string</name>
    <email>string</email>
    <password>string</password>
    <planID>int</planID>
    <sendEmail>boolean</sendEmail>
    <language>int</language>
  </CreateAccountWithLanguage>
</soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreateAccountWithLanguageResponse xmlns="Zoolz">
      <CreateAccountWithLanguageResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </CreateAccountWithLanguageResult>
    </CreateAccountWithLanguageResponse>
  </soap12:Body>
</soap12:Envelope>
```

CreateAccountWithNetworkDrive API

This API will create user accounts under your reseller account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Name

Full name of the user as type string.

Email

Registration email for user as type string

Password (optional)

User's registration password, as type string, and the password should not be less than 6 characters or more than 32 characters. If you do not set a password, an email will be sent to the customer to set their account password

Plan ID

The plan you wish to assign the user to. You will need to create plans on the reseller system prior using this option and pass the ID number as an integer.

Send Email

By default, this value is set to true, as it will send an email to the user notifying the user that they are signed up to the service and the account credentials. If you wish not to send an email, set this value as Boolean false.

Language

Passed as integer, if this value is not passed, the default language will be set as English. Currently, you can pass the following languages:

Value	Language
1	English
3	French
5	Polish
6	Finnish

Enable Network Drive

This will allow the user to enable the backup from external/network drive, by default this value is set to false, if you wish to activate this feature, set the value to true.

Return Values

The following are the return values of the CreateAccountWithNetworkDrive API

Code	Message	Comments
1000	The Account has been created successfully	Action successful
1001	Missing Main Parameters (name)	The full name is missing
1001	Missing Main Parameters (email)	The email is missing
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1004	Invalid Password, Minimum 6 characters.	Make sure that the password is between 6-32 characters
1005	Used Email, Someone already has that email.	This email is already used by an existing Zoolz user
1006	The specified plan id does not exist.	The plan id is invalid
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account
1006	In order to add a business account, you'll need to purchase business accounts.	You will need to purchase a business account via upgrade in the reseller console to proceed
1006	In order to add a business account with instant storage, you'll need to purchase instant storage.	You will need to purchase a instant storage via upgrade in the reseller console to proceed
1007	Insert User Error DB	Unexpected database error, if this error occurs, try again later
1007	General Error, Unhandled Exception	If you receive this error, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.1 request and response. The placeholders shown need to be replaced with actual values.

```
POST /services/Reseller/Service.asmx HTTP/1.1
Host: cloud1.zoolz.com
Content-Type: text/xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/CreateAccountWithNetworkDrive"

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <CreateAccountWithNetworkDrive xmlns="Zoolz">
      <authToken>string</authToken>
      <name>string</name>
      <email>string</email>
      <password>string</password>
      <planID>int</planID>
      <sendEmail>boolean</sendEmail>
      <language>int</language>
      <enableNetworkDrive>boolean</enableNetworkDrive>
    </CreateAccountWithNetworkDrive>
  </soap:Body>
</soap:Envelope>
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <CreateAccountWithNetworkDriveResponse xmlns="Zoolz">
      <CreateAccountWithNetworkDriveResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </CreateAccountWithNetworkDriveResult>
    </CreateAccountWithNetworkDriveResponse>
  </soap:Body>
</soap:Envelope>
```

CreateAccountWithComputersLimit API

This API will create user accounts under the reseller account, giving the ability to choose the maximum number of computers allowed for created each user.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Name

Full name of the user as type string.

Email

Registration email for user as type string

Password (optional)

User's registration password, as type string, and the password should not be less than 6 characters or more than 32 characters. If you do not set a password, an email will be sent to the customer to set their account password

Plan ID

The plan you wish to assign the user to. You will need to create plans on the reseller system prior using this option and pass the ID number as an integer.

Send Email

By default, this value is set to true, as it will send an email to the user notifying the user that they are signed up to the service and the account credentials. If you wish not to send an email, set this value as Boolean false.

Language

Passed as integer, if this value is not passed, the default language will be set as English. Currently, you can pass the following languages:

Value	Language
1	English
3	French
5	Polish
6	Finnish

Enable Network Drive

This will allow the user to enable the backup from external/network drive, by default this value is set to false, if you wish to activate this feature, set the value to true.

Computers Limit

This will set the maximum number of computer allowed for each created user, and should be sent as an int, if set to 0, the system will automatically set the number to the default value which is 1 for home users and 3 for business users.

Return Values

The following are the return values of the CreateAccountWithComputersLimit API

Code	Message	Comments
1000	The Account has been created successfully	Action successful
1001	Missing Main Parameters (name)	The full name is missing
1001	Missing Main Parameters (email)	The email is missing
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1004	Invalid Password, Minimum 6 characters.	Make sure that the password is between 6-32 characters
1005	Used Email, Someone already has that email.	This email is already used by an existing Zoolz user
1006	The specified plan id does not exist.	The plan id is invalid
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account
1006	In order to add a business account, you'll need to purchase business accounts.	You will need to purchase a business account via upgrade in the reseller console to proceed
1006	In order to add a business account with instant storage, you'll need to purchase instant storage.	You will need to purchase a instant storage via upgrade in the reseller console to proceed
1007	Insert User Error DB	Unexpected database error, if this error occurs, try again later
1007	General Error, Unhandled Exception	If you receive this error, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.1 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: text/xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/CreateAccountWithComputersLimit"

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <CreateAccountWithComputersLimit xmlns="Zoolz">
      <authToken>string</authToken>
      <name>string</name>
      <email>string</email>
      <password>string</password>
      <planID>int</planID>
      <sendEmail>boolean</sendEmail>
      <language>int</language>
      <enableNetworkDrive>boolean</enableNetworkDrive>
      <computersLimit>int</computersLimit>
    </CreateAccountWithComputersLimit>
  </soap:Body>
</soap:Envelope>

HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <CreateAccountWithComputersLimitResponse xmlns="Zoolz">
      <CreateAccountWithComputersLimitResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </CreateAccountWithComputersLimitResult>
    </CreateAccountWithComputersLimitResponse>
  </soap:Body>
</soap:Envelope>
```

CreatePlan API

This API will create new plans under the reseller account, giving the ability to choose the allowed instant and cold storage space, the number of users and server allowed, and the subscription frequency.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string.

Plan Name

The name of the plan as type string.

Instant Storage Space

The instant storage space allowed in GB as type integer.

Cold Storage Space

The cold storage space allowed in GB as type integer.

Number Of Users

The maximum number of users allowed, this value must be larger than 0, and if set to 0 it will return an error code, set this value as type integer.

Number Of Servers

The maximum number of servers allowed, set as type integer.

Plan Type

It determines the plan type, when set to 0 the plan type will be Home plan, and when set to 1 the plan type will be Business plan, this value must be passed as integer.

Frequency

Passed as integer, this will set the frequency time for the plan, as shown below:

Value	Language
0	Trial
1	Free
2	Monthly
3	Yearly

Return Values

The following are the return values of the CreatePlan API

Code	Message	Comments
1000	PlanID: Plan ID	The plan id will return in the message; json format
1001	Missing Main Parameters (authToken)	The authentication token is missing
1001	Missing Main Parameters (users)	The users parameter is missing
1001	Missing Main Parameters (subFreq)	The frequency parameter is missing
1001	Missing Main Parameters (type)	The plan type is missing
1001	Missing Main Parameters (storage)	Both instant and cold storage parameters are missing
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1007	General Error, DB Error	Unexpected database error, if this error occurs, try again later
1007	General Error. /Failed to add Plan	If you receive this error, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.1 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: text/xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/CreatePlan"

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <CreatePlan xmlns="Zoolz">
      <authToken>string</authToken>
      <planName>string</planName>
      <instantStorageGB>int</instantStorageGB>
      <coldStorageGB>int</coldStorageGB>
      <users>int</users>
      <servers>int</servers>
      <type>int</type>
      <frequency>int</frequency>
    </CreatePlan>
  </soap:Body>
</soap:Envelope>
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <CreatePlanResponse xmlns="Zoolz">
      <CreatePlanResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <joson>string</joson>
      </CreatePlanResult>
    </CreatePlanResponse>
  </soap:Body>
</soap:Envelope>
```

UpgradeAccount API

Use this API to update user's storage, users by assigning a different plan to a user account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to upgrade as type string

Plan ID

The plan you wish to assign/upgrade the user to. You will need to create plans on the reseller system prior using this option and pass the ID number as an integer.

Note Upgrading the account via will not change the expiry date of the account. To update this information, you will need to call the Change Account Expiry Date API.

Return Codes and Messages

Code	Message	Comments
1000	The account has been upgraded successfully	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1006	The specified plan id does not exist.	The plan id is invalid
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account
1006	In order to add a business account, you'll need to purchase business accounts.	You will need to purchase a business account via upgrade in the reseller console to proceed
1006	In order to add a business account with instant storage, you'll need to purchase instant storage.	You will need to purchase a instant storage via upgrade in the reseller console to proceed
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to upgrade account	If you receive this error, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/UpgradeAccount"

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpgradeAccount xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
      <planID>int</planID>
    </UpgradeAccount>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpgradeAccountResponse xmlns="Zoolz">
      <UpgradeAccountResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError</Code>
        <Message>string</Message>
      </UpgradeAccountResult>
    </UpgradeAccountResponse>
  </soap12:Body>
</soap12:Envelope>
```


UpgradeAccountUsingAccountID API

Use this API to update user's storage, users by assigning a different plan to a user account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID of the user you wish to upgrade as type integer

Plan ID

The plan you wish to assign/upgrade the user to. You will need to create plans on the reseller system prior using this option and pass the ID number as an integer.

Note Upgrading the account via will not change the expiry date of the account. To update this information, you will need to call the Change Account Expiry Date API.

Return Codes and Messages

Code	Message	Comments
1000	The account has been upgraded successfully	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1008	Invalid Account ID or Account ID does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1008	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1006	The specified plan id does not exist.	The plan id is invalid
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account
1006	In order to add a business account, you'll need to purchase business accounts.	You will need to purchase a business account via upgrade in the reseller console to proceed
1006	In order to add a business account with instant storage, you'll need to purchase instant storage.	You will need to purchase a instant storage via upgrade in the reseller console to proceed
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to upgrade account	If you receive this error, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpgradeAccountUsingAccountID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
      <planID>int</planID>
    </UpgradeAccountUsingAccountID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpgradeAccountUsingAccountIDResponse xmlns="Zoolz">
      <UpgradeAccountUsingAccountIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </UpgradeAccountUsingAccountIDResult>
    </UpgradeAccountUsingAccountIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

ChangeAccountExpiryDate API

Use this API if you wish to change the expiry date of the account.

Note: Accounts that have been expired for more than 30 days may be subjected to deletion.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to update the expiry date for as type string

Expiry Date

The new expiry date as type DateTime.

Return Codes and Messages

Code	Message	Comments
1000	The Account Expiry Date has been updated	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error, failed to change account expiry date	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/ChangeAccountExpiryDate"

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ChangeAccountExpiryDate xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
      <expiryDate>dateTime</expiryDate>
    </ChangeAccountExpiryDate>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ChangeAccountExpiryDateResponse xmlns="Zoolz">
      <ChangeAccountExpiryDateResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError</Code>
        <Message>string</Message>
      </ChangeAccountExpiryDateResult>
    </ChangeAccountExpiryDateResponse>
  </soap12:Body>
</soap12:Envelope>
```

ChangeAccountExpiryDateUsingAccountID API

Use this API if you wish to change the expiry date of the account.

Note: Accounts that have been expired for more than 30 days may be subjected to deletion.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID of the account you wish to update the expiry date for as type integer

Expiry Date

The new expiry date as type DateTime.

Return Codes and Messages

Code	Message	Comments
1000	The Account Expiry Date has been updated	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1008	Invalid Account ID or Account ID does not exist	Make sure that you have a registered account with this account ID
1008	Invalid Account ID, Email does not belong to you	The account ID specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error, failed to change account expiry date	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/ChangeAccountExpiryDate"

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ChangeAccountExpiryDate xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
      <expiryDate>dateTime</expiryDate>
    </ChangeAccountExpiryDate>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ChangeAccountExpiryDateResponse xmlns="Zoolz">
      <ChangeAccountExpiryDateResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError</Code>
        <Message>string</Message>
      </ChangeAccountExpiryDateResult>
    </ChangeAccountExpiryDateResponse>
  </soap12:Body>
</soap12:Envelope>
```

SuspendAccount API

Use this API to suspend a specific account, if it fails to commit payment for example or upon request.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to suspend as type string

Return Codes and Messages

Code	Message	Comments
1000	The account has been suspended	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to suspend account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/SuspendAccount"

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <SuspendAccount xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
    </SuspendAccount>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <SuspendAccountResponse xmlns="Zoolz">
      <SuspendAccountResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError</Code>
        <Message>string</Message>
      </SuspendAccountResult>
    </SuspendAccountResponse>
  </soap12:Body>
</soap12:Envelope>
```

SuspendAccountUsingAccountID API

Use this API to suspend a specific account, if it fails to commit payment for example or upon request.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

Account ID for the account you wish to suspend as type integer

Return Codes and Messages

Code	Message	Comments
1000	The account has been suspended	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1008	Invalid Account ID or Account ID does not exist	Make sure that the account ID you have a registered account with that account ID
1008	Invalid Account ID, Account ID does not belong to you	The account ID specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to suspend account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <SuspendAccountUsingAccountID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
    </SuspendAccountUsingAccountID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <SuspendAccountUsingAccountIDResponse xmlns="Zoolz">
      <SuspendAccountUsingAccountIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </SuspendAccountUsingAccountIDResult>
    </SuspendAccountUsingAccountIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

ActivateAccount API

Use this API to activate a suspended account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to activate as type string

Return Codes and Messages

Code	Message	Comments
1000	The account has been activated	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to activate account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/ActivateAccount"

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ActivateAccount xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
    </ActivateAccount>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ActivateAccountResponse xmlns="Zoolz">
      <ActivateAccountResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError</Code>
        <Message>string</Message>
      </ActivateAccountResult>
    </ActivateAccountResponse>
  </soap12:Body>
</soap12:Envelope>
```

ActivateAccountUsingAccountID API

Use this API to activate a suspended account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID for the account you wish to activate as type integer

Return Codes and Messages

Code	Message	Comments
1000	The account has been activated	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1008	Invalid Account ID or Account ID does not exist	Make sure that the account ID you have a registered account with that account ID
1008	Invalid Account ID, Account ID does not belong to you	The account ID specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to activate account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ActivateAccountUsingAccountID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
    </ActivateAccountUsingAccountID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ActivateAccountUsingAccountIDResponse xmlns="Zoolz">
      <ActivateAccountUsingAccountIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </ActivateAccountUsingAccountIDResult>
    </ActivateAccountUsingAccountIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

ToggleNetworkDrive API

Use this API to activate the ability to use external/network drives for a certain user.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID for the account you wish to enable as type integer

Is Enabled

This value will allow the user enable the backup from external/network drive, send true to activate this feature, or false to deactivate.

Return Codes and Messages

Code	Message	Comments
1000	The Account enable/disable network drive has been updated	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1008	Invalid Account ID or Account ID does not exist	Make sure that the account ID you have a registered account with that account ID
1008	Invalid Account ID, Account ID does not belong to you	The account ID specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to activate account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.1 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /services/Reseller/Service.asmx HTTP/1.1
Host: cloud1.zoolz.com
Content-Type: text/xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/ToggleNetworkDrive"

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <ToggleNetworkDrive xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
      <isEnabled>boolean</isEnabled>
    </ToggleNetworkDrive>
  </soap:Body>
</soap:Envelope>
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <ToggleNetworkDriveResponse xmlns="Zoolz">
      <ToggleNetworkDriveResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </ToggleNetworkDriveResult>
    </ToggleNetworkDriveResponse>
  </soap:Body>
</soap:Envelope>
```

DeleteAccount API

Use this API to delete a specific account.

Important: Deleting an account will remove all account information and backed up data, so use this API with caution.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to delete as type string

Return Codes and Messages

Code	Message	Comments
1000	The account has been Deleted	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to delete account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/DeleteAccount"

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteAccount xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
    </DeleteAccount>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteAccountResponse xmlns="Zoolz">
      <DeleteAccountResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError</Code>
        <Message>string</Message>
      </DeleteAccountResult>
    </DeleteAccountResponse>
  </soap12:Body>
</soap12:Envelope>
```

DeleteAccountUsingAccountID API

Use this API to delete a specific account.

Important: Deleting an account will remove all account information and backed up data, so use this API with caution.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

Account ID for the account you wish to delete as type integer

Return Codes and Messages

Code	Message	Comments
1000	The account has been Deleted	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1008	Invalid Account ID or Account ID does not exist	Make sure that the account ID you have a registered account with that account ID
1008	Invalid Account ID, Account ID does not belong to you	The account ID specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to delete account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: 192.168.0.33
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteAccountUsingAccountID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
    </DeleteAccountUsingAccountID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteAccountUsingAccountIDResponse xmlns="Zoolz">
      <DeleteAccountUsingAccountIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </DeleteAccountUsingAccountIDResult>
    </DeleteAccountUsingAccountIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetAccountInfo API

Here you can request account information about a specific user, such as storage space, used space, registration end date and last activity.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to get user information for as type string

Return Codes and Messages

Code	Message	Comments
1000	Account ID: User's Account ID Name: User full name Email: User's email RegEndDate: Registration end date for service (valid until) Plan ID: The plan the account is assigned to Capacity: Instant Storage Space ColdCapacity: Cold Storage space UsedSpace: Used Instant Storage Space ColdUsedSpace: Used Cold Storage Space LastBackup: Last backup date LastDownload: Last restore or download date LastActivity: Last activity date	The user information will return in the message; json format
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to delete account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfo xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
    </GetAccountInfo>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoResponse xmlns="Zoolz">
      <GetAccountInfoResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </GetAccountInfoResult>
    </GetAccountInfoResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetAccountInfoUsingEmailAndPass API

Here you can request account information about a specific user, such as storage space, used space, registration end date and last activity.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to get user information for as type string

Password

The password for the account you wish to get user information for as type string

Return Codes and Messages

Code	Message	Comments
1000	Account ID: User's Account ID Name: User full name Email: User's email RegEndDate: Registration end date for service (valid until) Plan ID: The plan the account is assigned to Capacity: Instant Storage Space ColdCapacity: Cold Storage space UsedSpace: Used Instant Storage Space ColdUsedSpace: Used Cold Storage Space LastBackup: Last backup date LastDownload: Last restore or download date LastActivity: Last activity date	The user information will return in the message; json format
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1004	Missing Main Parameters (password)	The password has not been passed

1004	Invalid password, please check password	The password is invalid
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to delete account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoUsingEmailAndPass xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
      <password>string</password>
    </GetAccountInfoUsingEmailAndPass>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoUsingEmailAndPassResponse xmlns="Zoolz">
      <GetAccountInfoUsingEmailAndPassResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </GetAccountInfoUsingEmailAndPassResult>
    </GetAccountInfoUsingEmailAndPassResponse>
  </soap12:Body>
```

GetAccountInfoUsingAccountID API

Here you can request account information about a specific user, such as storage space, used space, registration end date and last activity.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID for you wish to get user information for as type integer

Return Codes and Messages

Code	Message	Comments
1000	Account ID: User's Account ID Name: User full name Email: User's email RegEndDate: Registration end date for service (valid until) Plan ID: The plan the account is assigned to Capacity: Instant Storage Space ColdCapacity: Cold Storage space UsedSpace: Used Instant Storage Space ColdUsedSpace: Used Cold Storage Space LastBackup: Last backup date LastDownload: Last restore or download date LastActivity: Last activity date	The user information will return in the message; json format
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to delete account	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
Host: zoolz.com
Content-Type: text/xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/GetAccountInfoUsingAccountID"

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <GetAccountInfoUsingAccountID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
    </GetAccountInfoUsingAccountID>
  </soap:Body>
</soap:Envelope>
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <GetAccountInfoUsingAccountIDResponse xmlns="Zoolz">
      <GetAccountInfoUsingAccountIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </GetAccountInfoUsingAccountIDResult>
    </GetAccountInfoUsingAccountIDResponse>
  </soap:Body>
</soap:Envelope>
```

GetPlanInfo API

Here you can request the plan information for a specific plan.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Plan ID

Registration email for the account you wish to get user information for as type string

Return Codes and Messages

Code	Message	Comments
1000	Plan ID: Plan ID Plan Name: The plan name Users: Number of users assigned to the plan Servers: Number of servers assigned to the plan Capacity: Instant Storage Space ColdCapacity: Cold Storage space UsedSpace: Used Instant Storage Space Plan Type: Home or business plan type Plan Frequency: The Frequency of the plan (ex. Monthly, yearly...)	The plan information will return in the message; json format
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1006	Plan Error, Plan does not exist	Make sure you have supplied the valid plan ID
1006	Plan Error, Plan does not belong to you	The plan ID specified is not a plan under your reseller account
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetPlanInfos xmlns="Zoolz">
      <authToken>string</authToken>
    </GetPlanInfos>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetPlanInfosResponse xmlns="Zoolz">
      <GetPlanInfosResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidPlanID or
GeneralError </Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </GetPlanInfosResult>
    </GetPlanInfosResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetPlanInfos API

Here you can request all plans you have registered in the reseller system

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Return Codes and Messages

Code	Message	Comments
1000	Plan ID: Plan ID Plan Name: The plan name Users: Number of users assigned to the plan Servers: Number of servers assigned to the plan Capacity: Instant Storage Space ColdCapacity: Cold Storage space UsedSpace: Used Instant Storage Space Plan Type: Home or business plan type Plan Frequency: The Frequency of the plan (ex. Monthly, yearly...)	All plans information will return in the message; json format
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetPlanInfo xmlns="Zoolz">
      <authToken>string</authToken>
      <planID>int</planID>
    </GetPlanInfo>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetPlanInfoResponse xmlns="Zoolz">
      <GetPlanInfoResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidPlanID or
GeneralError </Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </GetPlanInfoResult>
    </GetPlanInfoResponse>
  </soap12:Body>
</soap12:Envelope>
```

ResetPassword API

Here you can request account information about a specific user, such as storage space, used space, registration end date and last activity.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

The user email you would like to reset password for as type string

Password

The new password as type string

Return Codes and Messages

Code	Message	Comments
1000	The password has been reset	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1004	Invalid Password, Minimum 6 characters.	Make sure that the password is between 6-32 characters
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to reset password	Please try again and if problem persists, please contact support
1007	General Exception	If you receive this error, please contact support

Sample Code

The following is a sample SOAP 1.2 request and response. The [placeholders](#) shown need to be replaced with actual values.

```
POST /services/Reseller/Service.asmx HTTP/1.1
Host: zoolz.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ResetPassword xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
      <password>string</password>
    </ResetPassword>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ResetPasswordResponse xmlns="Zoolz">
      <ResetPasswordResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or
InvalidAccount</Code>
        <Message>string</Message>
        <Joson>string</Joson>
      </ResetPasswordResult>
    </ResetPasswordResponse>
  </soap12:Body>
</soap12:Envelope>
```